-Hello nice to meet you. My name is Vazil this is Christian.

-My name is Joshua, Nice to meet you

-So are you OK with this recording? This interview.

-Yeah its OK,

-so I’ll ask a couple of questions if you don’t like not comfortable answering. Just tell me, have you ever use a housing website before?

-Yes I have

-When did you use the housing website?

-When I was moving to the Netherlands I didn’t have a house so I had to look at places to find a house

-So tell me about your experience using.the housing website

- Well I had some difficulties because some of them you had to pay for, some of them was that they were already rented out, but where still in the website, an that the website I contacted did not contact me back

- How did you filter the results?

-I filter them by price , the location from my school and my city, and that was basically it

-Which one feature do you find the most important one?

- So I think price.

Was there something you disliked about the site uesd?

- The sites in general, if the sites will already rented out some of the places will still be up there, so was ridiculous for them to still be up there. You can do it.

-Was the Communication with agency. How was it conducted?

- It could have been better because sometimes I will respond to at least on Monday, but I would get responded back like Tuesday or video week after. It would be like ridiculous.

-So how would you like the communications be conducted?

I think trouhg phone and email works

. Thank you for participating.